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Diego's customer service knowledge and advice has proved inspirational for thousands in the hospitality and catering industry.

Written by Chris Parker, an expert in communications and

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influence, The Diego Masciaga Way explains Diego's philosophy and his very practical approach to understanding, creating and, more importantly, maintaining exceptional customer service.

The Diego Masciaga

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[Chris Parker; Diego  
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job, it is a life. Diego  
Masciaga Diego  
Masciaga has worked  
for over twenty five  
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Waterside Inn, one of  
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Hardcover – 1 Nov.  
2014. by Chris Parker

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In 2014 his career  
and life became the  
subject of a book  
published in the UK  
and titled The Diego  
Masciaga Way:  
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Master of Customer Service. Chris Parker , an influential English communication expert, illustrated Masciaga ' s long career at the famous restaurant, and his legendary figure in the international hospitality and restaurant scene.

A tribute to Diego

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Parker, an expert in  
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Way: Lessons  
explains Diego's  
philosophy and his  
very practical  
approach to  
understanding,  
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In 2014 his life and career became the subject of a biography, published in the United Kingdom under the title *The Diego Masciaga Way: Lessons from the Master of Customer Service*, in which Chris Parker, an



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influential British  
communications  
expert, tells the story  
of his long, exemplary  
career at the  
celebrated restaurant  
and of his legendary  
fame in the world  
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book explains  
Masciaga ' s  
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